

# **Update on DC Department of Motor Vehicles** (DC DMV) **Operating Status during COVID-19 Emergency**

As of March 23, 2020

# What is our operating status?

DC DMV remains operational with most necessary services provided online. In-person services at Adjudication Services are set to resume on Monday, April 27. All other in-person services at DC DMV locations (e.g., Inspection Station and Service Centers) are set to resume on Tuesday, April 28. Although most employees are working remotely, customers are encouraged to use online options at dmv.dc.gov.

# How does this impact what we do?

- DC DMV has extended the expiration date for all documents expiring March 1 through April 28, including driver licenses, identification cards, vehicle registrations, inspections, ticket payments and ticket adjudication responses, until May 15.
- All driver licenses, vehicle registrations, and vehicle inspections scheduled to expire have been granted a waiver without penalty until DC DMV reopens at full operating capacity.
- All tickets will remain in their current status until May 15, and no additional penalties will be added during this period. In the interim, the public is encouraged to request adjudication and pay citations online.
- All driver license suspensions and revocations will be paused until DC DMV returns to full operating capacity.

#### How does this impact our physical locations?

- All DC DMV in-person Service Centers will be unavailable to the public effective Wednesday, March 25.
- Inspection Station in-person services are currently unavailable to the public.
- Adjudication Services in-person services are currently unavailable to the public.
- Brentwood Road Test/Commercial Driver License (CDL) Office in-person services are currently unavailable to the public.
- Self-Service (OBD) Vehicle Emissions Inspection Kiosk will be unavailable to the public effective Wednesday, March 25.

## What else are we offering to meet your needs?

Online Services – DC DMV has more than 55 online services at <u>dmv.dc.gov/service/dmv-online-services</u>.

## What precautions are we taking to limit the spread of the coronavirus (COVID-19)?

All DC DMV in-person service locations will be unavailable to the public to limit the spread of the coronavirus (COVID-19).



# Where should you go if you have questions?

For questions about any of the services we provide and information on any future changes, please contact 311 or <a href="mailto:dmv.dc.gov">dmv.dc.gov</a>. For more information on the District's COVID-19, please visit <a href="mailto:coronavirus.dc.gov">coronavirus.dc.gov</a>.